

Animal Care

Qualification Structure for Level 3 Diploma in Work-Based Animal Care

**The Candidate must achieve the combination of units stipulated for their individual route
(Numbers in brackets relate to unit credit value)**

Animal Care (Animal Care and Welfare) 0067 - 31

Mandatory Units

- 301 Implement, monitor and evaluate plans for the health and welfare of animals (6)
- 302 Promote, monitor and maintain health, safety and security of the work place (6)
- 303 Plan the handling and restraint of animals (4)
- 304 Plan, supervise and control movement of animals (4)
- 340 Plan the accommodation of animals (4)
- 341 Monitor and evaluate the accommodation of animals (4)

AND EITHER

- 336 Plan diets and feeding regimes for animals (6)
- 337 Monitor and evaluate the feeding of animals (3)

OR

- 228 Load and unload animals for transportation (3)
- 346 Establish animals in a new environment (3)

PLUS A MINIMUM OF 29 credits from the following units

Optional Units

- 203 Promote and maintain the health and well-being of animals (4)
- 215 Welcome, receive and care for visitors to sites (3)
- 226 Handle animals to enable them to work effectively (6)
- 227 Care for animals after they have worked (4)
- 228 Load and unload animals for transportation (3)
- 309 Provide advice and guidance on the choice and care of animals to prospective keepers (7)
- 310 Assess the suitability of new environments for the placement of animals (7)
- 311 Plan the establishment and management of wild animal populations (5)
- 312 Monitor and evaluate the establishment and management of wild animal populations (4)
- 313 Provide information on how to maintain the behaviour, health and welfare of animals (2)
- 314 Recognise and interpret the behaviour of animals (4)
- 315 Contribute to prevention of aggressive and abusive behaviour of people (4)
- 316 Contribute to managing aggressive and abusive behaviour of people (5)
- 318 Sell over the counter medicines and treatments for the care of animals (7)
- 319 Provide information to customers seeking advice about symptoms and over the counter medications for the care of animals (7)
- 320 Evaluate the match between individuals and animals (4)
- 321 Design integrated training programmes for people and animals to realise their combined potential (4)
- 322 Implement integrated training programmes for individuals and animals to realise their agreed outcomes (5)
- 323 Evaluate integrated training programmes for people and animals against agreed outcomes (4)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

- 324 Plan and prepare to release native animals into natural habitats (5)
- 334 Prepare and construct new structures and surfaces (5)
- 335 Handle animals (2)
- 336 Plan diets and feeding regimes for animals (6)
- 337 Monitor and evaluate the feeding of animals (3)
- 338 Select and prepare animals for breeding (4)
- 339 Manage the care of young animals (3)
- 342 Select animals for training (4)
- 343 Design individual training programmes for animals (4)
- 344 Implement individual training plans for animals (4)
- 345 Implement individual training programmes for animals (4)
- 346 Establish animals in a new environment (3)
- 347 Prepare for the transportation of animals (4)
- 348 Maintain the health and welfare of animals during transportation (4)
- 349 Plan, monitor and evaluate the transportation of animals (3)
- 350 Determine and agree policies for the management of animals (5)
- 351 Monitor and evaluate the implementation of animal management policies (4)
- 352 Encourage and motivate volunteers (5)
- 353 Manage the work of volunteers (6)
- 354 Prepare and maintain the operational condition of workboats (6)
- 355 Operate workboats (6)
- 356 Prepare interpretive entertainment and educational activities (4)
- 357 Deliver and evaluate interpretive entertainment and educational activities (4)
- 359 Organise the receipt and storage of goods in a retail environment (11)
- 360 Help customers to choose products in a retail environment (8)
- 361 Maintain the availability of goods for sale to customers in a retail environment (11)
- 362 Evaluate the receipt of payments from customers (9)
- 363 Improve the customer relationship (8)
- 364 Work with others to improve customer service (7)

PLUS Certification Module

- 920 Level 3 Diploma in Work-based Animal Care (Animal Care and Welfare)

And Additional module

- 505 Level 3 Animal Care (Animal Care and Welfare) Independent Assessment test (Multiple Choice)
Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

Animal Care (Zoos/Wildlife establishments) 0067 - 32 Mandatory Units

- 301 Implement, monitor and evaluate plans for the health and welfare of animals (6)
- 302 Promote, monitor and maintain health, safety and security of the work place (6)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

- 303 Plan the handling and restraint of animals (4)
- 304 Plan, supervise and control movement of animals (4)
- 340 Plan the accommodation of animals (4)
- 341 Monitor and evaluate the accommodation of animals (4)

AND EITHER

- 336 Plan diets and feeding regimes for animals (6)
- 337 Monitor and evaluate the feeding of animals (3)

OR

- 228 Load and unload animals for transportation (3)
- 346 Establish animals in a new environment (3)

PLUS A MINIMUM OF 20 credits from the following units

Optional Units

- 203 Promote and maintain the health and well-being of animals (4)
- 215 Welcome, receive and care for visitors to sites (3)
- 226 Handle animals to enable them to work effectively (6)
- 227 Care for animals after they have worked (4)
- 228 Load and unload animals for transportation (3)
- 311 Plan the establishment and management of wild animal populations (5)
- 312 Monitor and evaluate the establishment and management of wild animal populations (4)
- 313 Provide information on how to maintain the behaviour, health and welfare of animals (2)
- 314 Recognise and interpret the behaviour of animals (4)
- 324 Plan and prepare to release native animals into natural habitats (5)
- 327 Plan the transportation and transfer of animals for entertainment and education (3)
- 334 Prepare and construct new structures and surfaces (5)
- 335 Handle animals (2)
- 336 Plan diets and feeding regimes for animals (6)
- 337 Monitor and evaluate the feeding of animals (3)
- 338 Select and prepare animals for breeding (4)
- 339 Manage the care of young animals (3)
- 342 Select animals for training (4)
- 343 Design individual training programmes for animals (4)
- 344 Implement individual training plans for animals (4)
- 345 Implement individual training programmes for animals (4)
- 346 Establish animals in a new environment (3)
- 347 prepare for the transportation of animals (4)
- 348 Maintain the health and welfare of animals during transportation (4)
- 349 Plan, monitor and evaluate the transportation of animals (3)
- 350 Determine and agree policies for the management of animals (5)
- 351 Monitor and evaluate the implementation of animal management policies (4)
- 352 Encourage and motivate volunteers (5)
- 353 Manage the work of volunteers (6)
- 354 Prepare and maintain the operational condition of workboats (6)
- 355 Operate workboats (6)
- 356 Prepare interpretive entertainment and educational activities (4)
- 357 Deliver and evaluate interpretive entertainment and educational activities (4)
- 359 Organise the receipt and storage of goods in a retail environment (11)
- 362 Evaluate the receipt of payments from customers (9)
- 363 Improve the customer relationship (8)
- 364 Work with others to improve customer service (7)

PLUS Certification Module

- 923 Level 3 Diploma in Work-based Animal Care (Zoos/Wildlife Establishment)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

And Additional module

506 Level 3 Animal Care (Zoos/Wildlife Establishments) Independent Assessment test
(Multiple Choice)
Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

INDEPENDENT ASSESSMENT	
606	Level 3 Animal Care (Zoos/Wildlife Establishments) Independent Assessment test - Assignment Pass mark: 50%
304	Plan, supervise and control the movement of animals

Animal Care (Dog Grooming) 0067 - 33 Mandatory Units

- 301 Implement, monitor and evaluate plans for the health and welfare of animals (6)
- 302 Promote, monitor and maintain health, safety and security of the work place (6)
- 303 Plan the handling and restraint of animals (4)
- 304 Plan, supervise and control movement of animals (4)
- 317 Assess and plan dog grooming work (4)
- 333 Carrying out styling and finishing of dogs (6)

AND EITHER

- 340 Plan the accommodation of animals (4)
- 341 Monitor and evaluate the accommodation of animals (4)

OR

- 228 Load and unload animals for transportation (3)
- 346 Establish animals in a new environment (3)

PLUS A MINIMUM OF 20 credits from the following units Optional Units

- 203 Promote and maintain the health and well-being of animals (4)
- 228 Load and unload animals for transportation (3)
- 313 Provide information on how to maintain the behaviour, health and welfare of animals (2)
- 314 Recognise and interpret the behaviour of animals (4)
- 319 Provide information to customers seeking advice about symptoms and over the counter medications for the care of animals (7)
- 335 Handle animals (2)
- 340 Plan the accommodation of animals (4)
- 341 Monitor and evaluate the accommodation of animals (4)
- 346 Establish animals in a new environment (3)
- 347 prepare for the transportation of animals (4)
- 348 Maintain the health and welfare of animals during transportation (4)
- 349 Plan, monitor and evaluate the transportation of animals (3)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

- 359 Organise the receipt and storage of goods in a retail environment (11)
- 360 Help customers to choose products in a retail environment (8)
- 362 Evaluate the receipt of payments from customers (9)
- 363 Improve the customer relationship (8)
- 364 Work with others to improve customer service (7)

PLUS Certification Module

926 Level 3 Diploma in Work-based Animal Care (Dog Grooming)

And Additional module

507 Level 3 Animal Care (Dog Grooming) Independent Assessment test (Multiple Choice)
Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

DEPENDENT ASSESSMENT	
607	Level 3 Animal Care (Dog Grooming) Independent Assessment test – Assignment Pass mark: 50%
304	Plan, supervise and control the movement of animals

Animal Care– (Pet Care and Retail) 0067 - 34

Mandatory Units

- 301 Implement, monitor and evaluate plans for the health and welfare of animals (6)
- 302 Promote, monitor and maintain health, safety and security of the work place (6)
- 303 Plan the handling and restraint of animals (4)
- 304 Plan, supervise and control movement of animals (4)
- 340 Plan the accommodation of animals (4)
- 341 Monitor and evaluate the accommodation of animals (4)

AND EITHER

- 336 Plan diets and feeding regimes for animals (6)
- 337 Monitor and evaluate the feeding of animals (3)

OR

- 228 Load and unload animals for transportation (3)
- 346 Establish animals in a new environment (3)

PLUS A MINIMUM OF 20 credits from the following units

Optional Units

- 203 Promote and maintain the health and well- being of animals (4)
- 228 Load and unload animals for transportation (3)
- 309 Provide advice and guidance on the choice and care of animals to prospective keepers (7)
- 313 Provide information on how to maintain the behaviour, health and welfare of animals (2)
- 314 Recognise and interpret the behaviour of animals (4)
- 318 Sell over the counter medicines and treatments for the care of animals (7)
- 319 Provide information to customers seeking advice about symptoms and over the counter medications for the care of animals (7)
- 335 Handle animals (2)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

- 336 Plan diets and feeding regimes for animals (6)
 337 Monitor and evaluate the feeding of animals (3)
 346 Establish animals in a new environment (3)
 347 prepare for the transportation of animals (4)
- 348 Maintain the health and welfare of animals during transportation (4)
 349 Plan, monitor and evaluate the transportation of animals (3)
 359 Organise the receipt and storage of goods in a retail environment (11)
 360 Help customers to choose products in a retail environment (8)
 361 Maintain the availability of goods for sale to customers in a retail environment (11)
 362 Evaluate the receipt of payments from customers (9)
 363 Improve the customer relationship (8)
 364 Work with others to improve customer service (7)

PLUS Certification Module

929 Level 3 Diploma in Work-based Animal Care (Pet Care and Retail)

And Additional module

508 Level 3 Animal Care (Pet Care and Retail) Independent Assessment test (Multiple Choice)
 Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

INDEPENDENT ASSESSMENT	
608	Level 3 Animal Care (Pet Care and Retail) Independent Assessment test – Assignment Pass mark: 50%
304	Plan, supervise and control the movement of animals

Animal Care – (Animal Training) 0067 - 36 Mandatory Units

- 301 Implement, monitor and evaluate plans for the health and welfare of animals (6)
 302 Promote, monitor and maintain health, safety and security of the work place (6)
 303 Plan the handling and restraint of animals (4)
- 304 Plan, supervise and control movement of animals (4)
 340 Plan the accommodation of animals (4)
 341 Monitor and evaluate the accommodation of animals (4)

AND EITHER

- 336 Plan diets and feeding regimes for animals (6)
 337 Monitor and evaluate the feeding of animals (3)

OR

- 228 Load and unload animals for transportation (3)
 346 Establish animals in a new environment (3)

PLUS A MINIMUM OF 20 credits from the following units

Optional Units

203 Promote and maintain the health and well-being of animals (4)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

215	Welcome, receive and care for visitors to sites (3)
226	Handle animals to enable them to work effectively (6)
227	Care for animals after they have worked (4)
228	Load and unload animals for transportation (3)
311	Plan the establishment and management of wild animal populations (5)
312	Monitor and evaluate the establishment and management of wild animal populations (4)
313	Provide information on how to maintain the behaviour, health and welfare of animals (2)
314	Recognise and interpret the behaviour of animals (4)
320	Evaluate the match between individuals and animals (4)
321	Design integrated training programmes for people and animals to realise their combined potential (4)
322	Implement integrated training programmes for individuals and animals to realise their agreed outcomes (5)
323	Evaluate integrated training programmes for people and animals against agreed outcomes (4)
327	Plan the transportation and transfer of animals for entertainment and education (3)
335	Handle animals (2)
336	Plan diets and feeding regimes for animals (6)
337	Monitor and evaluate the feeding of animals (3)
346	Establish animals in a new environment (3)
347	Prepare for the transportation of animals (4)
348	Maintain the health and welfare of animals during transportation (4)
349	Plan, monitor and evaluate the transportation of animals (3)
350	Determine and agree policies for the management of animals (5)
351	Monitor and evaluate the implementation of animal management policies (4)
356	Prepare interpretive entertainment and educational activities (4)
357	Deliver and evaluate interpretive entertainment and educational activities (4)
359	Organise the receipt and storage of goods in a retail environment (11)
363	Improve the customer relationship (8)
364	Work with others to improve customer service (7)

PLUS Certification Module

935 Level 3 Diploma in work-based Animal Care (Animal Training)

And Additional module

510 Level 3 Animal Care (Animal Training) Independent Assessment test (Multiple Choice)
Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

INDEPENDENT ASSESSMENT	
610	Level 3 Animal Care (Animal Training) Independent Assessment test - Assignment Pass mark: 50%
304	Plan, supervise and control the movement of animals

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

Animal Care – (Dog/Animal Wardens) 0067 - 37

Mandatory Units

301	Implement, monitor and evaluate plans for the health and welfare of animals (6)
302	Promote, monitor and maintain health, safety and security of the work place (6)
303	Plan the handling and restraint of animals (4)
304	Plan, supervise and control movement of animals (4)
228	Load and unload animals for transportation (3)
346	Establish animals in a new environment (3)
347	Prepare for the transportation of animals (4)
348	Maintain the health and welfare of animals during transportation (4)
358	Protect the environment through legal enforcement (8)

PLUS A MINIMUM OF 20 credits from the following units

Optional Units

203	Promote and maintain the health and well- being of animals (4)
305	Investigate reported abuse or harm to animals and act appropriately (8)
308	Co-ordinate the care of animals that have been abused, harmed, strayed or abandoned (5)
309	Provide advice and guidance on the choice and care of animals to prospective keepers (7)
310	Assess the suitability of new environments for the placement of animals (7)
313	Provide information on how to maintain the behaviour, health and welfare of animals (2)
314	Recognise and interpret the behaviour of animals (4)
315	Contribute to prevention of aggressive and abusive behaviour of people (4)
316	Contribute to managing aggressive and abusive behaviour of people (5)
320	Evaluate the match between individuals and animals (4)
321	Design integrated training programmes for people and animals to realise their combined potential (4)
322	Implement integrated training programmes for individuals and animals to realise their agreed outcomes (5)
323	Evaluate integrated training programmes for people and animals against agreed outcomes (4)
335	Handle animals (2)
336	Plan diets and feeding regimes for animals (6)
337	Monitor and evaluate the feeding of animals (3)
359	Organise the receipt and storage of goods in a retail environment (11)
363	Improve the customer relationship (8)
364	Work with others to improve customer service (7)

PLUS Certification Module

938 Level 3 Diploma in work-based Animal Care (Dog/Animal/Wardens)

And Additional module

511 Level 3 Animal Care (Dog/Animal Wardens) Independent Assessment test (Multiple Choice)
Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

INDEPENDENT ASSESSMENT	
611	Level 3 Animal Care (Dog/Animal Wardens) Independent Assessment test – Assignment Pass mark: 50%
304	Plan, supervise and control the movement of animals

Animal Care – (Animals in Education and Entertainment) 0067 - 38 Mandatory Units

301	Implement, monitor and evaluate plans for the health and welfare of animals (6)
302	Promote, monitor and maintain health, safety and security of the work place (6)
303	Plan the handling and restraint of animals (4)
304	Plan, supervise and control movement of animals (4)
325	Recommend animals to meet entertainment and educational requirements in the audio-visual industries (5)
326	provide budgetary information for the animal's role for audio-visual requirements (7)
336	Plan diets and feeding regimes for animals (6)
337	Monitor and evaluate the feeding of animals (3)
342	Select animals for training (4)
343	Design individual training programmes for animals (4)
344	Implement individual training plans for animals (4)
345	Implement individual training programmes for animals (4)
346	Establish animals in a new environment (3)
228	Load and unload animals for transportation (3)

PLUS A MINIMUM OF 20 credits from the following units Optional Units

203	Promote and maintain the health and well- being of animals (4)
215	Welcome, receive and care for visitors to sites (3)
309	Provide advice and guidance on the choice and care of animals to prospective keepers (7)
313	Provide information on how to maintain the behaviour, health and welfare of animals (2)
314	Recognise and interpret the behaviour of animals (4)
320	Evaluate the match between individuals and animals (4)
321	Design integrated training programmes for people and animals to realise their combined potential (4)
322	Implement integrated training programmes for individuals and animals to realise their agreed outcomes (5)
323	Evaluate integrated training programmes for people and animals against agreed outcomes (4)
327	Plan the transportation and transfer of animals for entertainment and education (3)
328	Plan temporary accommodation for animals in entertainment and education environment (3)
329	Plan the care of animals in entertainment and education (3)
330	Prepare the animal for entertainment and education (6)
331	Prepare artiste to work with the animal (4)
332	Work the animal to achieve entertainment and educational requirements (3)
335	Handle animals (2)
340	Plan the accommodation of animals (4)
341	Monitor and evaluate the accommodation of animals (4)
350	Determine and agree policies for the management of animals (5)

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016

- 351 Monitor and evaluate the implementation of animal management policies (4)
 359 Organise the receipt and storage of goods in a retail environment (11)
 363 Improve the customer relationship (8)
 364 Work with others to improve customer service (7)

PLUS Certification Module

941 Level 3 Diploma in Work-based Animal Care (Animals in Education and Entertainment)

And Additional module

512 Level 3 Animal Care (Animals in Education and Entertainment) Independent Assessment test (Multiple Choice)
 Duration 2 hours Pass mark: 12 (50%)

Unit No	Unit	No. of Questions
302	Promote, monitor and maintain health, safety and security	15
303	Plan the handling and restraint of animals	10
	TOTAL	25

INDEPENDENT ASSESSMENT	
612	Level 3 Animal Care (Animals in Education and Entertainment) Independent Assessment test - A Pass mark: 50%
304	Plan, supervise and control the movement of animals

Location	Title	Responsibility	Date Created	Version/updated	Review Date
Doc Control/ Learners/ New Learner Candidate Folder/ New Learner Start Packs/ Qualification Indexes/ Animal Care	Index for Level 3 Diploma in Work Based Animal Care	CC	May 2015	2 / June 2016	June 2016