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Who are HTP

- Work based learning provider.
- Cover a range of subject areas:
 - Hospitality and Catering.
 - Business and Administration.
 - Team Leading and Management.
 - Customer Service.
 - Retail.
 - Fire and Rescue Services.

Some key factors we consider as
critical to achieving and
maintaining outstanding

(In no particular order)

Training Consultant Role

- Single accountability for full learner journey.
- Responsibility for all learning aims.
- Allows for the development of effective 'learning' relationship between training consultant and learner.

Staff CPD

- Recruit for industry skills and experience.
- Develop teaching skills **internally** – PTTLS, DTLLS.
- Develop literacy and numeracy skills to level 3.
- Develop specialist skills of nominated staff
 - Additional Diploma in Numeracy.
 - Additional Diploma in Literacy.



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Self- Assessment

- Staff ownership.
- Whole organisational approach over a 2 day period.
- Honesty – acknowledging that ‘outstanding’ does not mean ‘perfect’.
- Belief in the process – staff need to see their feedback influencing QIP.
- Staff ‘ownership’ of QIP.

Inspection Nominee

- Management of the inspection.
- Responding to emerging issue / needs.

Passion and Commitment

‘we feel that after our visit that we now have a clear standard to aim for and focus to work with our staff to drive them towards a similar level of passion and commitment to their learners that HTP have’